

From: Dee B [mailto:dee_bee37@hotmail.com]
Sent: 06 March 2014 17:38
To: Licensing
Subject: Review of policy and conditions

Feel the need to make a view (even though taxi drivers get ignored).You state changes on the knowledge test and spoken english test ... Definitions ie fit and proper person as a taxi driver Are no threat to the public ... so why do drivers that try running over the public still get there badge back, dangerous driving but still driving ! State a good knowledge of the distract so why do new drivers still dont know where they are going , under sat nav when out of the Stevenage area (but why in Stevenage - that isnt a good knowledge)

Drivers over 10 to 15 years where expected to know the area.. Two other issues i would like to ask about ! What happened to people only being drivers surrounding areas of Stevenage not London or Bedford and Luton ?

Also like to ask why we can get letters for the changes of p and cs,but when it comes to changing the fees no communication.. Stating it went in the local paper. The Comet is not local to all of Stevenage ?

This information I would like to be kept confidential

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Sara.Baker

From: Dee B <dee_bee37@hotmail.com>
Sent: 07 March 2014 08:45
To: Licensing
Subject: Re: Review of policy and conditions

Thank you Alison

Sent from my iPhone

On 7 Mar 2014, at 08:01, "Licensing" <Licensing@stevenage.gov.uk> wrote:

Hi Deanne

I have forwarded you additional comment.

Regards

Alison Derrouiche

Licensing Administrator

Stevenage Borough Council | Daneshill House | Danestrete | Stevenage | Hertfordshire | SG1 1HN

Tel: 01438 242724 | Fax: 01438 242142 | E-mail: alison.derrouiche@stevenage.gov.uk

From: Dee B [mailto:dee_bee37@hotmail.com]

Sent: 07 March 2014 07:53

To: Licensing

Subject: Re: Review of policy and conditions

P s forgot to mention that customer service is slipping.. Taxi drivers take a tip but don't help customers to the door with there shopping

Sent from my iPhone

On 7 Mar 2014, at 07:04, "Licensing" <Licensing@stevenage.gov.uk> wrote:

Deanne

Many thanks for your comments in relation to the consultation on the HC and PH Policies.

Your e-mail has been forwarded to Sara Baker, Environmental Health Manager (Commercial).

Regards

Alison Derrouiche

Licensing Administrator

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